

Dalkia FM and HMP Barlinnie win in Expert Services category

At the 16th Annual PFM Partnership Awards held at The Brewery, London, HM Prison Barlinnie and MITIE's Technical Facilities Management team (under the Dalkia FM banner) were winners in the Partners in Expert Services category.



Since the first generation outsourcing exercise in 1997 at which the MITIE Technical Facilities Management team was the successful bidder, we have retained this hard services FM contract, building a truly remarkable reputation for service excellence.

HMP Barlinnie is the largest prison in Europe. Housing up to 1,800 prisoners at any one time (20% of the entire Scottish prison population) it operates 24 hours a day, 365 days a year on the scale of a small town and poses some particularly tough challenges around FM provision. The majority of the infrastructure in place across the 20 acre estate is of original Victorian design and yet our team has driven energy efficiency savings through new plant and equipment that puts it top of the league table for emissions reduction across the Scottish Prison Services Estate.

Like so many successful contracts, people and passion are at the heart of what makes HMP Barlinnie so exemplary. Of the 11 full-time MITIE people on site, five have worked on the contract

since it started 13 years ago. The enthusiasm of both the client and the MITIE Technical FM teams, alongside their desire to work together to achieve results, was evident for all the PFM judges to see. They have forged a true partnership approach in every respect and this was recognised at the PFM Awards dinner.

Bill MacKinlay OBE, Barlinnie's Prison Governor who admits to originally being a sceptic of the outsourced services approach, was so impressed by the achievements of the Estates and FM teams at Barlinnie that he committed to personally attend the Awards dinner to support the final nomination. During the hours preceding the dinner, the Barlinnie delegation was able to meet a number of our Directors at our London offices to discuss future developments across the SPS estate.



Well done to Gordon Morrison, Head of Operations Scotland, John Lawson, Operations Manager and the rest of the MITIE Technical FM team at HMP Barlinnie. Gordon and John were joined on stage by HMP Barlinnie's Jim Kane, Head of Estates and Roy Dunsmore, Estates Manager to receive their award from the PFM sponsors and former Olympic Swimmer Sharon Davies, who hosted the event.

-ENDS-

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Notes for editors

What is MITIE?

We're the strategic outsourcing and asset management company.

What does that mean in practice? Providing everything from strategic consultancy, to world-class delivery on the ground. From long-term infrastructure planning, to facilities management, property and engineering services. Our strategic input can add value at the highest level, while our practical management expertise can save customers money and maximise their returns.

At the same time, it's not just what we do, but how we do it that makes us different. Our people are passionate about what they do, committed to working in partnership with their clients, and will always look for a fresh answer to a new challenge.

We work with our clients in three ways; some take full advantage of our whole range of expertise by buying the whole suite, others may only need one aspect of what we do:

Strategy and consultancy

+ Facilities and project management

+ Service delivery

In other words, we think, we manage, and we deliver.

The thinking phase is all about finding strategic answers to long-term challenges about assets and resources. Facilities and project management puts those plans in place, and our unrivalled range of services is one of the best in the business.

There's a lot more to MITIE than you probably think. We're a big company with big ambitions – a leading FTSE 250 support services business, with more than 54,000+ people, revenues in excess of £1.7bn, and a reputation for being the best